STUDENTS' PROBLEMS IN ENGLISH CLASSROOM HINDERING LEARNING PROCESS: EFL PRE-SERVICE TEACHERS' OBSERVATIONAL EXPERIENCES



RESEARCH PAPER

submitted in partial fulfillment of requirements for the degree of Sarjana Pendidikan at English Education Department

by

ALLAILAH NUR MUTHMAINNAH H. B.

NIM: 19010106022

FACULTY OF EDUCATION AND TEACHER TRAINING INSTITUT AGAMA ISLAM NEGERI KENDARI KENDARI

2022

APPROVAL SHEET

TITLE

: STUDENTS' PROBLEMS IN ENGLISH CLASSROOM

HINDERING LEARNING PROCESS: EFL PRE-SERVICE

TEACHERS' OBSERVATIONAL EXPERIENCES

NAME

: ALLAILAH NUR MUTHMAINNAH H. B.

SID

: 19010106022

This research paper draft has been approved by the supervisors on 10th October, 2022 for research paper examination.

First Supervisor,

Second Supervisor,

Dr. Sitti Nurfaidah, S.Pd., M.Ed.

NIP: 197704172009012004

Suhartini Syukri, S.Pd.I., S.Pd., M.Pd.

NIDN: 20160102020



KEMENTERIAN AGAMA REPUBLIK INDONESIA INSTITUT AGAMA ISLAM NEGERI KENDARI FAKULTAS TARBIYAH DAN ILMU KEGURUAN

Jalan Sultan Qaimuddin No.17 Kelurahan Baruga, Kendari Sulawesi Tenggara Telp/Fax. (0401)3193710/31933710

email: jainkendari@yahoo.co.id website: http://iainkendari.ac.id

LEGALIZATION SHEET

This is to certify that research paper by Allailah Nur Muthmainnah H. B., SID 19010106022 entitled "Students' Problems in English Classroom Hindering Learning Process: EFL Pre-Service Teachers' Observational Experiences" has been presented in the research examination on December 28, 2022, and declared acceptable as one of the requirements for obtaining a degree (S.Pd.).

Kendari, December 28, 2022 04 Jumadil Akhir 1444 H

BOARD OF EXAMINERS

Chair

: Dr. Sitti Nurfaidah, S.Pd., M.Ed.

Members

: Suhartini Syukri, S.Pd.I., S.Pd., M.Pd.

: Azwar Abidin, M.Pd.

: Dewi Atikah, M.A.TESOL.

Approved by,

Dean of Faculty of Education and Teaching Training

Dr. Masdin, M.Pd.

NIP. 196712311999031065

Visi Program Studi Tadris Bahasa Inggris (TBI):

"Menghasilkan tenaga pendidik pada bidang Pendidikan Bahasa Inggris yang berkualitas, berkepribadian Islami, dan berwawasan transdisipliner pada tahun 2025"

DECLARATION OF AUTHORSHIP

I am Allailah Nur Muthmainnah H. B., SID. 19010106022, hereby certify that the research result entitled "Students' Problems in English Classroom Hindering Learning Process: EFL Pre-Service Teachers' Observational Experiences" under the supervisions of Dr. Sitti Nurfaidah, S.Pd., M.Ed., and Suhartini Syukri, S.Pd.I., S.Pd., M.Pd. has been obtained and presented in accordance with academic rules and ethical conduct of IAIN Kendari. It is written and published as the requirement for the degree of English Education Program, Tarbiyah, and Teacher Training Faculty at IAIN Kendari. For this reason, I am responsible for the research paper if there are any objections or claims from others.

Kendari, 10th October, 2022

Allailan Nur Muthmainnah H. B.

SID. 19010106022

HALAMAN PERNYATAAN PERSETUJUAN PUBLIKASI TUGAS AKHIR UNTUK KEPENTINGAN AKADEMIS

Sebagai sivitas akademik Institut Agama Islam Negeri Kendari, saya yang bertanda tangan di bawah ini:

Nama

: Allailah Nur Muthmainnah H.B.

NIM

: 19010106022

Program Studi

: Tadris Bahasa Inggris

Fakultas

: Tarbiyah dan Ilmu Keguruan

Jenis Karya*

: Skripsi

Demi pengembangan ilmu pengetahuan, menyetujui untuk memberikan kepada Institut Agama Islam Negeri Kendari Hak Bebas Royalti Nonekslusif (Nonexclusive Royalty- Free Right) atas karya ilmiah saya yang berjudul:

"Students' Problems in English Classroom Hindering Learning Process: EFL Pre-Service Teachers' Observational Experiences"

Beserta perangkat yang ada (jika diperlukan). Dengan Hak Bebas Royalti Nonekslusif ini Institut Agama Islam Negeri Kendari berhak menyimpan, mengalihmedia/formatkan, mengelola dalam bentuk pangkalan data (database), merawat, dan mempublikasikan tugas akhir saya selama tetap mencantumkan nama saya sebagai penulis/pencipta dan sebagai pemilik Hak Cipta.

Demikian pernyataan ini saya buat dengan sebenarnya.

Dibuat

: Kendari

Pada tanggal: 16 Desember 2022

Yang menyatakan,

Allailah Nur Muthmainnah H. B.

ACKNOWLEDGEMENT

بِسْمِ اللهِ الرَّحْمَانِ الرَّحِيْمِ

Alhamdulillah, all praises to Allah *subhanahu wata'ala*. Thanks for all His blessing, and everything that was given to me in completing my study and finishing this research paper. Peace be upon our prophet Muhammad pbuh who has guided us from the darkness to the lightness.

In the process of completing this research paper, I realized that many things could not be done without help, support, encouragement, contributions, and suggestions from other parties. Therefore, I would like to express my deepest special thanks to everyone who has prayed for, helped, supported, encouraged, contributed, and advised me during the process of completing this research paper, especially my parents, Mr. Hasan Basri and Mrs. Nursiah Malik. These two beloved people have been the best supporters in my life. Dad and mom, thank you for all the love, compassion, and patience you have shown me. For all my achievements in this study, I dedicate to my beloved family. Other thanks are also delivered to:

- Prof. Dr. Faizah Binti Awad, M.Pd., the Rector of Institut Agama Islam Negeri Kendari.
- 2. Dr. Masdin, M.Pd., the Dean of the Faculty of Tarbiyah and Teacher Training.
- 3. Sarjaniah Zur, M.Pd., the Head of English Education Department. She is one of the great lecturers that always gave me a hand when I had problems during

- my studies. She is very humble and lovely to me and everyone around her.

 May Allah always protect her and always surround her with goodness.
- 4. Dr. Sitti Nurfaidah, M.Ed., as a lecturer in English Education Department and my first thesis supervisor. She is an expert in research. She always shares her extraordinary knowledge, which helped my research. She always provides tips that can facilitate my research as well as beneficial feedback while compiling this research. She was tireless in guiding and encouraging me during the thesis preparation. Therefore, I am honored to be a student under her guidance. May Allah repay all her kindness.
- 5. Suhartini Syukri, S.Pd.I., S.Pd., M.Pd., a lecturer in English Education Department and my second supervisor. She is one of the extraordinary lecturers and very creative. She has a lot of brilliant ideas while teaching us in class. One of her characteristics that I like is that she always looks cheerful and brings enthusiasm to the people around her. She is a person who always reminds and advises us for the sake of our hereafter. I always remember that she always opened my class by reciting the quran or memorizing short hadiths together. May Allah always protect her.
- 6. Prof. Dr. H. Zulkifli M, M.Si., M.Pd., as my academic advisor. He is an excellent lecturer. He paid much attention to my studies such as the scores I received, the difficulties I faced during my studies, until observing my Quran reciting. May Allah always bless him.
- 7. Azwar Abidin, M.Pd., a lecturer in English Education Department and my thesis examiner. He is a very inspiring lecturer to me. As an examiner, he is

- very thorough in giving feedback. It helped me in writing my thesis. May you always be given health and protected by Allah SWT.
- 8. Dewi Atikah, M.A.TESOL., a lecturer in English Education Department and my thesis examiner. For me, she is an excellent examiner. She paid attention to the details in my thesis which helped me improve my paper. Thank you very much for the suggestions that have been given. May Allah always protect and bless her.
- 9. Abdul Halim, M.TESOL., as a lecturer, he is someone who helped me in developing my English speaking skills. He always encouraged me to hone my speaking skills. He always gave feedback that can spur me to increase my self-confidence. It was through his feedback that I was finally motivated to have the courage to speak. He is a very caring person to all his students. For me, he is a very influential person in my life. From the deepest of my heart, I am very grateful to meet and be taught by him. May Allah always help and surround him with goodness.
- 10. Hj. Isna Humaera, S.Ag., S.Pd., M.Pd., Ilfan Askul Pehala, S.Pd., M.Hum., Susanti, M.Pd., Anita Rezki, S.Pd., M.Pd., Nur Hasanah Safei, M.Pd., Muhammad Kurniawan Rachman, S.Pd., M.Pd., and Sean Ryan as my great lecturers in English Education Department, thank you for all the valuable knowledge that has been taught to me. May Allah protect and bless you all.
- 11. All lecturers and staffs of IAIN Kendari, thank you for all the knowledge that has been shared.

- 12. To my beloved young brothers, Al-Amin Abdullah Hasan and Muh. Ibnu Hasan, thank you for always supporting and cheering me up during my academic process.
- 13. My best friends are Nurul Fadhillah Alza, Siti Hayatun Nufus, and Ulfah Khairunnisa. Thank you so much for all the good things they gave me while we studied at this college. All the things we have done together, starting from working on a thesis together, consulting our paper with the supervisors together, giving advice to each other, as well as eating and watching movies together. Thank you for being the best place to vent. We are like sisters who go everywhere and must be together. Everything we do together will be a beautiful and unforgettable memory. I hope our relationship will always be maintained until we grow old.
- 14. Special thanks to Maya Amalia Syakina. Thanks to her, who has become one of my support systems. She was a good friend in middle school. She is a cheerful person and always excited about anything. She is one of the people who made me decide to study in this English Education Department. Thank you for being with me from the beginning until now. I hope our friendship will always be everlasting.
- 15. Thanks to Dila Aprilia, Nur Fajrah, and Randi for our togetherness and support while completing this thesis. May Allah always give goodness to all of you.
- 16. All of my beloved friends in Class A 2019 for the friendship. They are amazing friends. Being able to be a part of this class together is a great

gratitude for me. Thank you very much for all the help, time, and moments we spent together. May Allah always give the best for all of us.

17. To all my participants who have taken the time to fill in the reflection and were interviewed many times, your participation really helped me in completing this research.

Last but not least, thank you to everyone around me, who I cannot mention one by one. Your existence, support and help are very meaningful to me in completing this research. As a researcher, I realize there are still many shortcomings in this thesis, but I hope this research can be helpful for readers.

Kendari, 30th November, 2022

The Researcher

Allailah Nur Muthmainn<mark>ah</mark> H. B.

SID. 19010106022

ABSTRACT

Allailah Nur Muthmainnah H. B. SID 19010106022. "Students' Problems in English Classroom Hindering Learning Process: EFL Pre-Service Teachers' Observational Experiences" Supervised by Dr. Sitti Nurfaidah, S.Pd., M.Ed., and Suhartini Syukri, S.Pd.I., S.Pd., M.Pd.

This study delineates a case study investigating the students' problems in English classrooms that might hinder the learning process based on EFL preservice teachers' experiences during their first field teaching practice. The study involved twelve Indonesian EFL pre-service teachers. The data were garnered mainly through focus group discussion (FGD) and in-depth interviews. The data were analyzed using thematic analysis technique to identify the emerging themes in students' problems in the English classrooms. The findings indicated that there are six problematic areas were identified as the source of problems hindering the students in English learning in the class, i.e., students' difficulty in understanding the teacher's pronunciation, struggling to understand English reading due to inadequate vocabulary, unwillingness to speak, ignorance to the rules of English writing, unseriousness in studying, and disinterest to learn. This study implies that the problems found in this research should help teacher to get ideas of students' problems and prepare a learning strategy that is appropriate for students in teaching and learning process.

Keywords: case study; EFL pre-service teachers; observational experiences; students' problems

KENDAR

TABLE OF CONTENTS

TITLE PAGE	i
APPROVAL SHEET	ii
LEGALIZATION SHEET	iii
DECLARATION OF AUTHORSHIP	iv
HALAMAN PERNYATAAN PERSETUJUAN PUBLIKASI	v
ACKNOWLEDGEMENT	vi
ABSTRACT	xi
TABLE OF CONTENTS	xii
LIST OF TABLES	XV
LIST OF FIGURE	XV
LIST OF ABBREVIATIONS	xvi
CHAPTER I: INTRODUCTION	
1.1 Background of the Study	1
1.2 Research Question	3
1.3 Scope of the Study	
1.4 Purpose of the Study	4
1.5 Significance of the Study	4
1.6 Definition of Key Terms	5
Trong and a second	
CHAPTER II: REVIEW OF THE LITERATURE	8
2.1 Theoretical Frameworks	8
2.1.1 Students' Problems in Receptive Skills	8
2.1.1.1 Students' Problems in Listening Skill	9
2.1.1.2 Students' Problems in Reading Skill	11
2.1.2 Students' Problems in Productive Skills	12
2.1.2.1 Students' Problems in Speaking Skill	13
2.1.2.2 Students' Problems in Writing Skill	15
2.1.3 Students' Problems in Vocabulary Mastery	16
2.1.4 Students' Problems in Students' Attention	17

2.1.5 Students' Problems in Students' Motivation	18
2.1.6 Students' Problems in Students' Confidence	19
2.2 Previous Studies	20
CHAPTER III: METHODOLOGY	24
3.1 Research Design	24
3.2 Setting and Context	24
3.3 Participants	25
3.4 Instruments	26
3.5 Data Collection	27
3.6 Data Analysis	28
CHAPTER IV: FINDINGS AND DISCUSSION	34
4.1 Findings	34
4.1.1 Students' Problems in Receptive Skills	36
4.1.1.1 Students' Problems in Listening Skill	36
4.1.1.2 Students' Problems in Reading Skill	39
4.1.2 Students' Problems in Productive Skills	41
4.1.2.1 Students' Problems in Speaking Skill	41
4.1.2.2 Students' Problems in Writing Skill	43
4.1.3 Students' Problems in Students' Attention	45
4.1.4 Students' Problems in Students' Motivation	47
4.2 Discussion	48
CHAPTER V: CONCLUSION	56
5.1 Conclusion	56
5.2 Limitation	57
5.3 Pedagogical Implication	58
5.4 Recommendation	59
REFERENCES	61
A DDENIDICES	60

Appendix 1: Reflective FGD Guidelines	69
Appendix 2: Interview Guidelines	70
Appendix 3: Sample of Participants' Reflective FGD	71
Appendix 4: Sample of Participants' Interview	73



LIST OF TABLES

Table 3.1 Participants' Demographic Profile	26
Table 3.2 Reflective FGD Guidelines	26
Table 3.3 Interview Guidelines	27
Table 3.4 Theoretical Analysis of Students' Problems in English Classroom	29
Table 3.5 Example of Thematic Data Analyses Procedure	32



LIST OF FIGURE



LIST OF ABBREVIATIONS

EFL : English as Foreign LanguageESL : English as Second Language

FGD : Focus Group Discussion

P : Participant

PLP I : Field Teaching Practice I
PLP II : Field Teaching Practice II

