

**EFL LEARNERS' EXPERIENCE OF ZOOM PLATFORM
USE IN ONLINE RESEARCH CONSULTATION DURING
COVID-19**



**FACULTY OF EDUCATION AND TEACHER TRAINING
INSTITUT AGAMA ISLAM NEGERI KENDARI
KENDARI**

2021

KEMENTERIAN AGAMA REPUBLIK INDONESIA
APPROVAL SHEET

TITLE : EFL LEARNER'S EXPERIENCE OF ZOOM PLATFORM
USE IN ONLINE RESEARCH CONSULTATION DURING
COVID-19

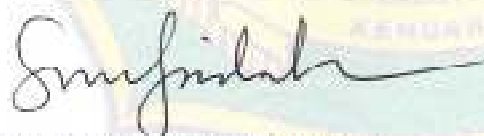
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This research paper draft has been approved by the supervisor on June 27th, 2021
for further research skripsi seminar.



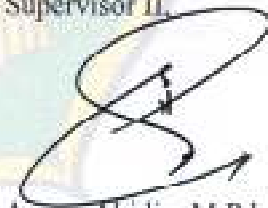
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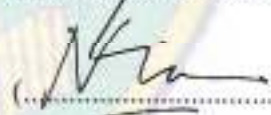
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ACKNOWLEDGEMENT

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

Alhamdulillah, all praises to Allah SWT, the Lord of the world, thanks for all His blessing and everything given to me in completing my study and finishing this research paper. Peace be upon our prophet Muhammad SAW who has guided us from the darkness to the lightness. This Undergraduate research paper entitled “EFL Learners’ Experience of Zoom Platform Use in Online Research Consultation during COVID-19” is submitted as the final requirement in accomplishing undergraduate degree at English Education Department, Islamic State Institute of Kendari.

In the process of completing this research paper I would like to express my gratitude to my parents, Marjuli and Muliana. Thank you so much for being my support system and always evoking my name in every prayer you have made for me for my success. For my mother, thank you for the endless love, pray, and support that you always give to me. For my father, thank you for the phone call every day in order to remind me to keep going and never giving up. For my brother, thank you for always giving in and supporting me to complete my studies. A mountain of thanks will never be enough to give as well as you have given in my life.

Also, I do realize that this research paper would not be done without the help, support, encouragement, contribution and suggestion from several sides. Thus, I would like to express my deepest gratitude to all of those who had helped,

supported, encouraged, contributed, and suggested me during the process of accomplishing this research paper. This goes to:

1. Prof. Dr Faizah Binti Awad, M.Pd., the Rector of Institut Agama Islam Negeri Kendari.
2. Dr. Masdin, M.Pd., the Dean of Faculty of Tarbiyah and Teacher Training.
3. Abdul Halim, MA. TESOL, the Head of English Education Department, the best motivator and the best lecturer ever who is not merely a lecturer of English Department. Beyond that, I can understand the way to be myself and live with critical thinking to accept the information. He is a super friendly lecturer, advisor, and even supervisor. Because of him, I learn many things about teaching perfectly. From the deepest of my heart, thank you for the worthwhile knowledge and precious time in teaching these stubborn students.
4. Dr. Sitti Nurfaidah, M.Ed., the lecturer of English Education Department, my supervisor, the best motivator for me who always provides academic knowledge and also reminds me to help others without expecting anything. She is super friendly lecturer and supervisor. I learned many things from her. From the deepest of my heart, thank you for the knowledge and life lessons and the time you spent to teach students like me.
5. Azwar Abidin, M.Pd., the lecturer of English Education Department and my supervisor who has painstakingly spent his valuable time to guide and give excellent suggestions to me in preparing this paper.
6. Isna Humaera, S.Ag., S.Pd., M.Pd., the lecturer of English Education Department and my examiner. Thank you very much for the correction and

invaluable criticism and suggestions she has rendered to me in the completion of this research paper.

7. Sarjaniah Zur, S.Pd, M.Pd., the lecture Of English Education Department and my examiner. Thank you very much for the correction and invaluable criticism and suggestions she has rendered to me in the completion of this research paper.
8. Dewi Atikah, MA. TESOL., Suhartini Syukri, S.Pd.I., S.Pd., M.Pd., Susanti, M.Pd., Anita Rezki, S.Pd., Ilfan Askul Pehala, S.Pd., M. Hum., Nur Hasanah Safei M.Pd., and Sean Ryan as my best lecturers in Department of English Education, thank you for all the precious knowledge which has been taught to me.
9. All of the lecturers of IAIN Kendari for all the knowledge which has been shared.
10. All the staff of the Faculty of Tarbiyah and Teacher Training, for being nimble in assisting and actual in sharing any information about lectures.
11. Wa Ode Nur Aminah Amaliah, who always helps me, motivate me and going out with me to play.
12. Riski, Nila, Nunsida, Ija, Sucitra, Anin, Vivi, Kahar who always help me and give advice in completing this research paper.
13. All my friends in TBI 17 for friendship and support.

Last but not least, I would like to say thanks to anyone who cannot be mentioned one by one. It does not mean that I forgot about you, my deepest

appreciation is dedicated to all of you. I also realize that this research paper is still far from being perfect. I hope that this research paper is useful for the readers.

Kendari, June 29th, 2021

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ABSTRACT

Ayu Anggita SID 17010106007. "EFL Learners' Experience of Zoom Platform Use in Online Research Consultation during Covid-19 Final Research Project Consultation. Supervised by: Dr. Sitti Nurfaidah, M.Ed. and Azwar Abidin, M.Pd.

This qualitative study aims to explore EFL learners' experience of Zoom platform use in online research consultation during COVID-19. Data were gathered from five students' reflection who used Zoom platform as a media for online research consultation during the COVID-19 pandemic. Framed by usability concept, findings of the study reveal that in terms of learnability, Zoom platform facilitates the senior students in their online consultation process. Meanwhile, in terms of satisfaction, findings reveal that students were satisfied with the use of Zoom due to feature support in the platform.

Keywords: COVID-19, EFL learners, online research consultation, reflection, Zoom platform



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